

TERMS & CONDITIONS

Reservation Confirmation & Deposit

Christmas party bookings can be reserved with a £100 non-refundable deposit.

Payment

The remaining balance must be settled in full 3 weeks prior to the date of the booking. The initial deposit of £100 will be deducted from the final payment.

Cancellation Policy

Cancellations are non-refundable.

Guest Count

Guest count must be provided at the time of reservation.

Adjustments to the guest count can be made after the reservation is made but before the balance is settled in full.

After the balance is settled in full, reductions in the guest count are non-refundable.

After the balance is settled in full, and up to 7 days before the date of the booking, increases to the guest count may be made.

All changes to the guest count are subject to availability.

Menu Selection

Menu choices, including drinks, must be confirmed 14 days before the event.

Changes to menu choices after this time may not be accommodated.

Dietary requirements must be provided at this time.

Any menu choices not provided by the above deadline will be allocated by us.

Outside Food & Drink Policy

Guests are not permitted to bring outside food & drink, including alcohol.

Changes to Terms & Conditions

Twist reserves the right to update these terms and conditions as needed. Guests will be notified of any significant changes.

